e Mailed: October 22, 2003

IN AN APPLICATION

1449\*

Application Number: 09/608,675 Docket Number: 9010 INFORMATION DISCLOSURE STATEMENT Applicant: George R. Hood Group Art Unit: 3627 Filing Date: June 29, 2000

U.S. PATENT DOCUMENTS FILING DATE IF CLASS **SUBCLASS EXAMINER** DOCUMENT NO. DATE NAME APPROPRIATE INITIAL US-2002/0026394 02/2002 Savage et al. 5,189,608 02/1993 Lyons et al. 5,249,120 09/1993 Foley 03/1997 Eder 5,615,109 08/1997 Ryan et al. 5,655,085 10/1998 Garman 5,819,237 5,911,135 06/1999 Atkins 5,991,743 11/1999 Irving et al. 07/2000 Gugel et al. 6,085,175 05/2001 Levine et al. 6,233,566 05/2001 Frank et al. 6,240,399 Corlett et al. 06/2001 6,253,192 6,275,813 08/2001 Berka 09/2001 Scott et al. 6,292,787 6,393,406 05/2002 Eder FOREIGN PATENTS DOCUMENT NO. DATE COUNTRY CLASS SUBCLASS TRANSLATION YES NO OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.) Kassing, Jay, "Profitability: Growing the Bottom Line," CSI, 1999, 43 pages. [1] "Canadian Bank Mines for Data-based Gold," Action Items, 12/2/97, 2 pages. [2] "Bank of Ireland Selects Compaq AlphaServers to Help Improve Profitability Management," 12/3/98, [3] "Marquis Tops 300 MCIF-CRM Data Mart Clients Worldwide," 4/18/00, 2 pages. [4] Curley, Bob, "Royal Bank unearths profitability solution", Bank Systems & Technology, April 2000, [5] 2 pages.

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